

Additional Information Regarding Vendors Performing Work in Replacement of State Employees

This document contains copies of purchase order contracts obtained by OMB by which a nongovernmental person or entity agrees with any department, commission, board, council, agency, or public corporation to provide services, valued at one hundred fifty thousand dollars (\$150,000) or more, which are substantially similar to and in replacement of work normally performed by an employee of the department, commission, board, council, agency or public corporation. For additional supporting contract documents, you may submit a public records request to the Department of Administration in accordance with the Rhode Island Access to Public Records Act ("APRA"), R.I. Gen. Laws § 38-2-1 *et seq.* APRA forms, procedures and other information for the Department of Administration are available at <http://www.admin.ri.gov/publicrecords/index.php>.

Fiscal Year: FY20

Agency: Attorney General, Office Of The

Vendor Name: STONEWALL SOLUTIONS INC

Total Amount Paid to Vendor for Services: \$ 398,000.00

Summary of Services Rendered to Agency:

Identifying Code	Service Type	Description	Amount	Notes
PO 3640036	Information Technology: System Design		\$ 398,000.00	

Note: Some of the above payments may have been made under the terms of a master price agreement (MPA). MPAs are solicited as requests for proposals or requests for quotes and may have cap limits for pricing and cap limits for project cost. MPAs provide agencies with access to qualified vendors, expedited process, and opportunities for mini-bids. Such purchases are made directly under the MPA and do not require a separate and unique contract. All MPAs are public and can be viewed at <http://www.purchasing.ri.gov/MPA/MPASearch.aspx>.

Contents:

Item Number	Document ID	Description	Notes
Item 1	PO 3640036	Purchase Order contract	

ITEM 1



State Of Rhode Island
 Department of Administration
 Division of Purchases
 One Capitol Hill
 Providence, RI 02908-5860

Standard Purchase Order
 3640036, 1

V E N D O R	STONEWALL SOLUTIONS INC 642 COTTAGE STREET PAWTUCKET, RI 02861 United States
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Purchase Order Number	3640036
Revision Number	1
Reference Contract Number	3625887
PO Date	08-AUG-2019
Approved PO Date	09-AUG-2019
Buyer	Autocreate, * -

S H I P T O	ATTORNEY GENERAL 150 SOUTH MAIN STREET PROVIDENCE, RI 02903 United States
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Type of Requisition	
Requisition Number	1624933
Change Order Requisition Number	
Solicitation Number	
Freight	Paid
Payment Terms	NET 30
Vendor Number	17272-iSupplier
Requester Name	Vallante, Suzanne A
Work Telephone	401-274-4400

This Purchase Order is issued pursuant to and in accordance with the terms and conditions of the solicitation and applicable federal, state, and local law, including the State of Rhode Island's General Conditions of Purchase which are incorporated herein by reference contain specific contract terms applicable to this Purchase Order. See: <https://rules.sos.ri.gov/regulations/part/220-30-00-13>

This agreement CANCELED on 03-AUG-20

PO DESCRIPTION: RIAG VOICE PROJECT - VICTIMS OUTREACH INTEGRATED COMMUNITY ENVIRONMENT

Line	Code	Description	Quantity	Unit	Unit Price (USD)	Amount (USD)
1		RIAG VOICE PROJECT - VICTIMS OUTREACH INTEGRATED COMMUNITY ENVIRONMENT	4975	Each	80	398,000.00

Effective Term:
 May 22, 2019 - May 21, 2020

Control Value:

INVOICE TO

ATTORNEY GENERAL
150 SOUTH MAIN STREET
PROVIDENCE, RI 02903
United States

REGISTRATION REQUIREMENTS

IMMEDIATE VENDOR ACTION REQUIRED:
 ALL vendors with an existing Purchase Order must be registered in OCEAN STATE PROCURES(OSP). Get Instructions at :
<https://www.ridop.ri.gov/osp/osp-vendor-registration.php>

STATE PURCHASING AGENT

Nancy R. McIntyre

Nancy R. McIntyre

Line	Code	Description	Quantity	Unit	Unit Price (USD)	Amount (USD)
<p>NTE - \$398,000.00</p> <p>As indicated on the attached Statement of Work dated March 29, 2019.</p> <p>Agency Contact: Suzanne A Vallante 401-274-4400</p> <p>Supplier Contact: John Condon 774-280-0389 jcondon@stonewallsolutions.com Reference Documents: 3625887.pdf</p> <div style="border: 1px solid black; padding: 5px; width: fit-content;"> <p>Line CANCELED on 03-AUG-2020 Original quantity ordered: 4975 Quantity CANCELED: 0</p> </div>						
Total: 398,000.00 (USD)						

INVOICE TO

ATTORNEY GENERAL
150 SOUTH MAIN STREET
PROVIDENCE, RI 02903
United States

REGISTRATION REQUIREMENTS

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<https://www.ridop.ri.gov/osp/osp-vendor-registration.php>

STATE PURCHASING AGENT



Nancy R. McIntyre



STONEWALL SOLUTIONS, INC.

Statement of Work

RI ATTORNEY GENERAL

VOICE Project

Victims Outreach Integrated Community Environment

March 29th, 2019

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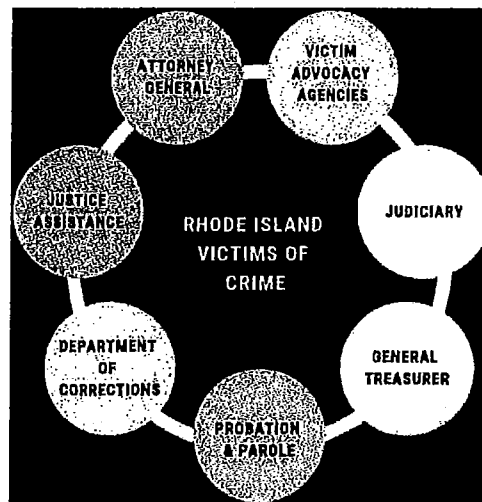
SCOPE STATEMENT

Stonewall will implement comprehensive functionality enhancements within the Attorney General Criminal Case Management System (CMS) and the Victims Outreach Integrated Community Environment (VOICE Portal) that will result in improved victim service delivery through victim service agencies and directly to victims. The VOICE system will integrate to existing systems at the RI Judiciary, Attorney General, Corrections, Treasurers Office and Justice Assistance utilizing the secure Rhode Island XML Message Broker to ensure security and supportability. The VOICE System will enable dissemination of victim case, offender status, resource delivery information between State victim service agencies and victims of crime within Rhode Island, Benefits to victims will include improved communication and information transparency, improved awareness to victim compensation and other resources, and more consistent, cohesive communication across State of RI victim service agencies through case life cycle.

SCOPE OF WORK

PROJECT INTRODUCTION/BACKGROUND

Rhode Island has been in the forefront nationally in empowering victims of crime with critical information related to their case and their offender, as well as available services and compensation to assist them. Fifteen years ago, Rhode Island implemented the Victims Portal as an information portal to assist victims and advocates with case and offender information. Two years ago, with assistance of Victim of Crime Act (VOCA) grant funding, Rhode Island implemented a new, more





powerful Victims Outreach Interactive Collaborative Environment (VOICE) to better serve victims and those who assist them.

The RI Attorney General's Office is the oversight agency responsible for the VOICE System. VOICE is a secure web portal that provides critical information and services to victims, advocates and state victim support personnel who assist victims. VOICE offers real-time integration to the RI Judicial System Odyssey CMS, Attorney General Criminal CMS and Department of Corrections Infacts Inmate Management System.

In 2018 the RI Attorney General's Office submitted a VOCA grant application and was awarded funding to implement significant enhancements within the VOICE System. These enhancements will provide the following benefits:

- Consistent communication to felony victims regarding status of their case, through automated correspondence generation based on defined events.
- Improved victim awareness to VOICE Portal via automated communication and automated account creation for felony victims.
- Intuitive process within VOICE Portal for victims to submit a Victim Compensation Fund application.
- Secure environment for state victim support agencies to view, update, track and share vital information in delivery of victim services.
- Increased efficiency in tracking compensation to victims and minimizing double compensation through both Victim Compensation Fund and restitution. Also enabling a portal that in future could support replenishment of Victim Compensation Fund by an offender if the victim has already been compensated through the fund.

An important component of this VOICE Project is to involve the victim advocate community by integrating experienced victim advocates on the project team. These advocates will provide inputs on intuitive design and experience for victims within the VOICE Portal. Advocates on the VOICE Team shall offer a positive communication conduit with the broader advocate community.

Stonewall's scope of delivery within this project is to implement enhancements within the Attorney General Office's Criminal Case Management System, the VOICE Portal and the RI CJIS MessageBroker to achieve the above goals. Stonewall will provide data exchange capabilities through the RI CJIS Message Broker as required for send and receipt of event data with defined agencies to meet functional goals.

The Judiciary, Department of Corrections, Treasurer, Probation & Parole and Justice Assistance will be responsible to fund and provide technical support for export and import of data to/from their internal Case Management Systems.

PROJECT GOALS

Goals of this VOICE Project include:

- Improving collaborative communication with felony victims via letter and online communication, status updates.
- Incentivizing victims to participate in VOICE Portal and realize benefits with VOICE notification correspondence and automated account creation.
- Facilitating improved information access and transparency for victims of crime in Rhode Island related to status of their case and offender status if incarcerated at the ACI.
- Providing awareness and access to victim support services and compensation resources such as Crime Victims Compensation Fund.
- Empowering State victim support agencies to provide victims with accurate information related to the status of their case, offender status, restitution plan status and to deliver victim based services.
- Maximizing victim compensation benefits by minimizing opportunity for duplicate compensation of expenses to victims through the Compensation Fund and Restitution Plan.

PROJECT DELIVERABLES

Below is a list of deliverables to be included in the project.

Stonewall Scope of Services

Within the scope of this VOICE Project, Stonewall will define, design and implement a series of enhancements to the RI Attorney General Criminal Case Management System, VOICE Portal and RI CJIS Message Broker to meet the stated goals of the project. Statute, agency policy approvals and resource commitments will drive the level of success in delivery of these technology service features to meet objectives. If statute does not support, or an agency(s) does not provide required policy approval or resource availability to support a stated goal or objective, then that goal/objective may not be achieved within this phase of the project.

We list below the functionality we anticipate implementing within this project.

- Enhancements to Attorney General Criminal Case Management System
 - Automated Victim Correspondence Generation
 - Export data required for automatic victim VOICE account set up
 - Import of victim contact information updates
- Enhancements to VOICE Portal
 - Intuitive design improvements
 - Automated account generation capability for felony victims served by the Attorney General

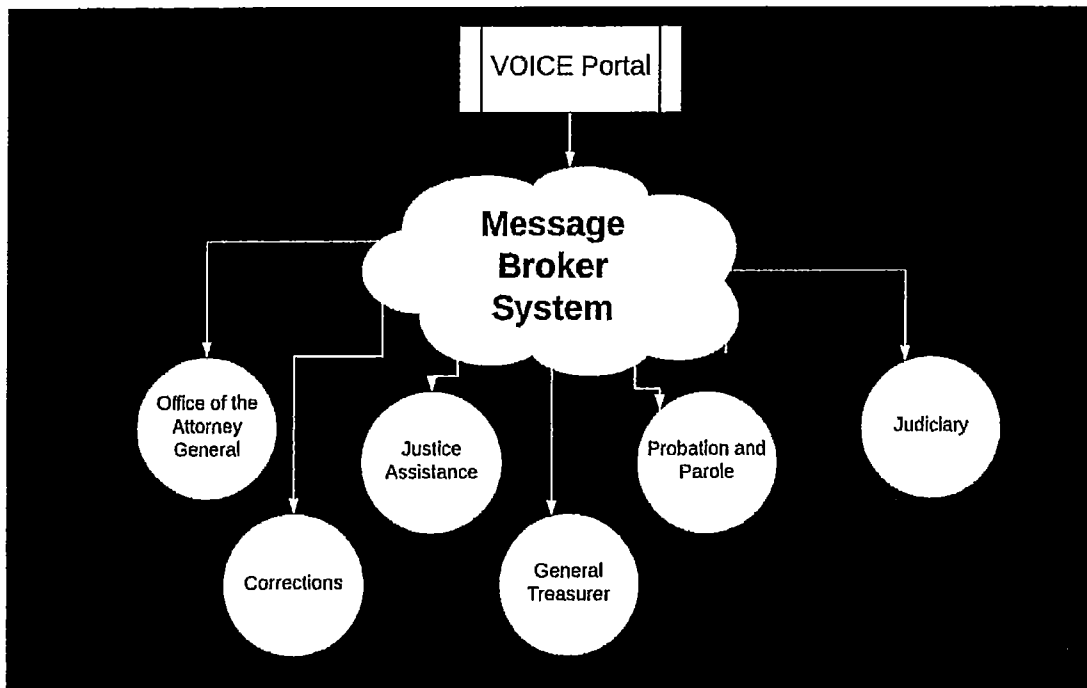
- Additional Victim Services
 - Automated notification of critical case and offender events for felony victims to state victim support personnel
 - Secure contact update feature for felony victims
 - Addition of fields providing restitution plan and other approved status for viewing by state victim support agencies whom support felony victims
 - Intuitive online application to Victim Compensation Fund. Provision of application status updates to VOICE Portal.
- Additional VOICE Department Roles & Entitlements
 - Attorney General Role and Entitlements
 - Central Registry Role and Entitlements
 - Probation and Parole Role and Entitlements
 - Corrections Role and Entitlements
 - Treasurer Role and Entitlements
 - Justice Assistance Role and Entitlements
- Enhance VOICE Integration Services using RI CJIS MessageBroker
- Configure Import and Export services for data exchange with source and destination state victim service agencies *all transfers will use XML and RI CJIS MessageBroker
- Transfer felony victim profile info for automated VOICE account creation - Attorney General CMS to VOICE
- Transfer misdemeanor victim profile info for automated VOICE account creation -Justice Assistance to VOICE (if appropriate data is provided by Justice Assistance)
- Transfer felony victim contact updates -VOICE to Attorney General
- Transfer misdemeanor victim contact updates -VOICE to Justice Assistance (if Justice Assistance support receipt of transactions)
- Transfer felony restitution plan/payment and related event data -Attorney General to VOICE
- Transfer misdemeanor restitution plan/payment and related event data - Justice Assistance to VOICE (if data is received from Justice Assistance)
- Transfer Victim Compensation Application data -VOICE to Treasurer
- Transfer Victim Application status updates -Treasurer to VOICE
- Provide Attorney General, Justice Assistance and other approved state victim support agency users with transparency in viewing victim restitution plan and payments made to felony victims and misdemeanor victims. This will improve the ability for these agencies to support victim information requirements.
- Provide Attorney General and Justice Assistance an ability to view Victim Compensation Fund payments made to felony/misdemeanor victims before the restitution plan is established.

- Provide General Treasurer a view of the restitution plan for victims it has made payments to, and the status of payments made. The goal is to avoid duplicate restitution payments and to facilitate redirection of appropriate offender payments to replenish victim compensation fund.
- Provide Probation, Parole and Corrections victim support personnel with view to victim restitution plan and payment status.
- Provide Central Registry with a unified view of victim name, contact information and their restitution plan/payment status

The Rhode Island Criminal Justice Message Broker will be utilized for VOICE integration and event data exchange with all Rhode Island Criminal Justice Systems to meet supportability and security requirements. The agencies where it is anticipated that event data will be exchanged include:

- RI Attorney General - Criminal CMS
- RI Department of Corrections - Infacts
- RI Judiciary - Odyssey System
- VOICE - VOICE Portal
- RI General Treasurer - Case Management System
- Justice Assistance

VOICE Agency Interface Architectural Diagram



Requirements Document

A draft version of the Requirements Document will be provided project stakeholders during the definition and refinement process, with request for your review and input regarding changes required. Subsequently, the Final Requirements Document will be provided for your final review and acceptance. This will set in stone the features, functions and flows of your new application.

Your acceptance of the Requirements Document will establish all features, functionalities, business rules, workflows and system design outlined within the document as the blueprint for your new application build and deployment.

Upon acceptance, the Requirements Document will serve as the only repository and reference point for the subsequent application build (features, functionality, workflows, business rules) and deployment. Unfortunately, in the latter phases of many projects, a team member will state "well I recall that I said, or my notes show that..." However, it's important we recognize that if any item is not included in the Requirements Document, then that item is deemed a change order. Please take the time upfront to ensure your requirements and desires are outlined in the Requirements Document.

Application Screens/Use Cases

Application Screens and Use Cases will be an important component and are attached as Addendums to this Requirements Document. They define the workflows, the functional data inputs and system response/results for key functionality within your system. Importantly, upon approval, Stonewall's developers will write the application to mirror the defined uses cases, therefore, they must be complete and accurate.

Permissions Matrix

A Permissions Matrix or Entitlement Chart will be mapped out for all defined roles. Each role will have access to their respective features based on the permissions listed in the matrix.

Test Cases

Upon completion of the application development, a Test Case Document will be provided to your testing team as a guideline for compliant testing. User testing should follow the Test Case document test cases and flows. The Test Cases are consistent with the Use Cases and simply define your testing guidelines.

Technical Documentation

Training

Upon delivery of the functionality for the VOICE Project, and completion of the Test Phase, Stonewall will prepare and provide a Training Guide that will incorporate usage of all core functionality in the Voice Project. Stonewall will also conduct one Training Session for each stakeholder agency (Attorney General, Corrections, Justice Assistance, Treasurer) via GoToMeeting to train users on the core VOICE Project Team on usage and management of their relevant functionality within the VOICE Project. Stonewall will also record each training session and provide access to the training session for each stakeholder agency.

All documentation development and edits will be sent with track changing and password protection on. This ensures that documents are created and edited in the most productive manner. There is a maximum of two rounds of edits for all project documentation to ensure project timelines will be met.

Application User Support

Upon delivery of the VOICE System, the Attorney General may opt to sign an Application Support Agreement for which Stonewall will provide tiered support. The optional support agreement is separate and aside from the application warranty period and should be confirmed within 30 days of the project deployment go live.

PROJECT METHODOLOGY

To encourage collaboration and ensure transparency of deliverables through project lifecycle, an Asana Project Management site will be deployed as the project portal. This project portal will facilitate project management, communication, and proper execution. Key project team members will have access to the project site.

The project site will include all project artifacts and will serve as the single place for VOICE key stakeholders to find information regarding the VOICE Project.

Information on this collaborative project site will include:

Statement of Work

Requirements Document

Permissions Matrix/User Management

Project Plan (Asana tasks, owners, and due dates)

Project Meeting Notes

Project Issue Tracking and Management

Project Reporting

Stonewall has assigned Kayla Mendes as VOICE Primary Project Manager/Oversight, Shannon Condon as Project Manager I, Brooke Benjamin as Project Manager II, and Allie Motta as Integration Testing Manager. The Attorney General will assign a Primary Project Manager and identify Project Leads for each stakeholder agency.

The Project Managers and Project Leads will be the point of contact for scheduling and approval of tasks within this project life cycle. Stonewall will schedule both on site and GoTo Meetings during the implementation and initial support of the VOICE Portal Project. Stonewall will use its GoTo Meeting seat licenses as a web enabled collaborative meeting tool. GoTo Meeting may be used as necessary during the project to establish meetings and work around the scheduling conflicts that normally arise with in-person meetings. The Attorney General Project Manager and Stonewall Project Manager will decide when in-person or GoTo Meeting (or combined) are appropriate during this project.

Stonewall utilizes a formal methodology for delivery of project work and invoicing. This includes demonstrated proof of deliverables when completed, submittal of milestone acceptance form for signature, and submittal of milestone invoice package to include signed milestone acceptance form. Stonewall submit invoice packages upon completion of the phases within the agreed upon milestone payment plan.

Standards and Testing

Stonewall will complete one round of Alpha testing upon project build completion for each project deliverable increment. Once Alpha testing and issue resolution is complete, Stonewall will provide credentials to the VOICE testing team to complete one round of functional increment Beta testing. All issues should be entered into the Asana Issue Tracking Project Site by the Beta testing end date (TBD in project plan). Stonewall and VOICE testing team will complete a final round of testing on the system once all Beta issues are resolved.

All application issues reported from user testing will be entered within the Asana Project Site, which is also used by our development team. The first step in issue resolution will be issue verification by our developers. They will verify that each reported issue is a supported feature within the Requirements Document and that desired usage falls within parameters of the Use Cases and Test Cases as provided.

Reported Issues for feature/functionality that are not defined in the Requirements Document are moved to Change Order classification. During development and

testing, if these Change Orders are of minimal work, we will often complete them at no charge. After deployment and in Warranty, all Changes Orders will be billable.

PROJECT ASSUMPTIONS

Items Not Included in Stonewall's Project Scope

- Required server components, network components, software and other licenses required to operate the VOICE Portal and other stakeholder systems.
- Hosting services. The VOICE system and related components will be implemented and managed within the Attorney General server environment.
- All development and services required at Judiciary, Corrections, Probation, Parole, Justice Assistance and General Treasurer for data export, import or changes required within these agencies internal systems.
- Ongoing support after expiration of warranty period.

Development & Deployment Environment

Server Environment & Capacity Requirements

Application Server (Production):

Intel 64 bit 3.20GHz Processor with two cores

RAM: 16 GB or above

Hard Disk: 250GB or above

Windows Server 2012 R2

Internet Information Services (IIS) 8.5

Database Server (Production):

Intel 64 bit 3.20GHz Processor with four cores

RAM: 20 GB or above

Hard Disk: 350GB or above

Windows Server 2012 R2

Microsoft SQL Server 2014

SQL Server Reporting Services (SSRS)

Staging Server:

Intel 64 bit 3.20GHz Processor with two cores

RAM: 16 GB or above
Hard Disk: 300GB or above
Windows Server 2012 R2
Internet Information Services (IIS) 8.5
Microsoft SQL Server 2014
SQL Server Reporting Services (SSRS)
Microsoft Visual Studio 2015 (Optional)

PERIOD OF PERFORMANCE

The period of performance for the project is expected to be six months. A more detailed outline of the project schedule will be built out within the Asana Project site to include project milestones, related tasks, owners, and task due dates.

Modifications or extensions to project scope will result in timeline extensions in delivery and increases in associated labor cost. These change orders will be managed through a Change Order Request process. The Stonewall and VOICE Project Manager must approve Change Orders before the work is completed.

PLACE OF PERFORMANCE

Stonewall requirements definition and validation meetings will be scheduled either by meetings at client or Stonewall facility or via GoTo Meetings. Stonewall will frequently utilize GoTo Meeting sessions in place of onsite meetings to meet scheduling challenges during definition, design, testing and deployment.

Design and development work will be performed by the Stonewall Team within its own facility and will utilize Stonewall servers for development and source code repository.

Initial testing and verification of the VOICE functionality will be performed by Stonewall and VOICE project team members on Stonewall servers. This will provide optimal testing accessibility for all team members to ensure the new system is fully tested before deployment to the Attorney General production environment.

Upon full system functionality testing and validation, the final version of the VOICE Project will be installed on RI Attorney General staging and production servers as provisioned by the Attorney General Operations Team.

PROJECT TEAM

Stonewall Project Team

Role	Name	Email
Sr. Project Manager/Project Oversight	Kayla Mendes	kayla@stonewallsolutions.com
Project Manager I	Shannon Condon	scondon@stonewallsolutions.com
Project Manager II	Brooke Benjamin	brooke@stonewallsolutions.com
Integration Testing Manager	Allie Motta	allie@stonewallsolutions.com
Executive Oversight	John Condon	jcondon@stonewallsolutions.com
AG CMS & Message Broker Architect	Balaji Mounthu	bmounthu@stonewallsolutions.com
VOICE Architect	Naresh Adikesavalu	anaresh@stonewallsolutions.com
Sr. Developer 1	Baskar Govindasamy	baskarg@stonewallsolutions.com
Sr. Developer 2	Baskar Purushothaman	baskar@stonewallsolutions.com

Stakeholders

Role	Name	Email
RI Attorney General VOICE Project Manager	Ed Cabral	edcabral@gtechadvisors.com
RI Attorney General Victim Service CMS Lead	Ana Giron	agiron@riag.ri.gov
VOICE Functional Lead	TBD	
Judiciary Project Lead	Peter Panciocco	ppanciocco@courts.ri.gov
Corrections Project Lead	Michelle Lanciaux	Michelle.Lanciaux@doit.ri.gov
Justice Assistance Project Lead	Kathy Brown	kbrown@ja.necoxmail.com
General Treasurer Project Lead	David Zuller	davidzuller@treasury.ri.gov
Advocate Stakeholder #1	TBD	
Advocate Stakeholder #2	TBD	
Advocate Stakeholder #3	TBD	

PROJECT COST

Below we have provided the cost for the VOICE Project. A Milestone Approval Document will be prepared for submittal and dual signature (Stonewall and RI Attorney General VOICE Project Manager) at completion and acceptance of each milestone. These Milestone Acceptance Documents will correspond to the Milestones outlined within the Project Plan.

Total Estimated Hours:	4,975
Rate per Hour:	\$80.00
Total Project Cost	\$398,000.00

PROJECT MILESTONE PAYMENT SCHEDULE

During the project, a Milestone Acceptance Document will be prepared for submittal and dual signature (Stonewall and RI Attorney General VOICE Project Managers) at completion of each milestone. The Milestone Acceptance Documents will correspond to the Milestone Payment Schedule and the milestone tasks outlined within the project plan.

Milestone Number	Milestone Description	Milestone Payment
1	Project Inception: Project Site Development, Project Plan Creation, Vision, Mission, Project Team Identification and Meeting Structure, Initial Project Definition Meeting(s)	16,000.00
2	Requirements/Design Definition: Develop and submit Requirements Definition & Design Document to RIAG Team for Review and Approval	38,000.00
3	Validation and Core Build: RIAG validation and approval (signature or email) of Requirements/Design Document. Stonewall build of core RIAG VOICE System to include: branding/logo, standard VOICE web parts, configuration of site pages. Stonewall deploy of core VOICE system on Stonewall Test Server for RIAG review.	52,000.00



STONEWALL
INNOVATIVE TECHNOLOGY SOLUTIONS

4	Build of custom RIAG and Corrections web part modules as specified and defined in approved Statement of Work Document.	85,000.00
5	Message Broker configuration.	67,000.00
6	Build of custom JA, General Treasurer, and other required web part modules as specified and defined in approved Statement of Work Document.	72,000.00
7	Integrated testing of all VOICE Modules (standard and custom) on Stonewall Test environment to ensure operability to Requirements/Design Document.	44,000.00
8	Installation of final RIAG VOICE system on RIAG server environment. RIAG will provide server environment consistent to requirements outlined by Stonewall Team. Further RIAG will make the environment available with VPN remote connectivity for Stonewall access on dates agreed upon within project plan	24,000.00

LICENSE TERMS

Upon project completion, acceptance and payment, the State of Rhode Island will own all functionality within Attorney General CMS and VOICE Portal, except the Criminal Justice MessageBroker. The State of Rhode Island will be provided a perpetual usage license for the Criminal Justice MessageBroker. Stonewall shall retain all intellectual rights for the Criminal Justice MessageBroker systems and also retain right for resale/distribution to all other clients.

ACCEPTANCE CRITERIA

The required review and acceptance period for the Requirements Document is (10) business days from Stonewall submittal, after which point the document will be deemed as accepted by the RI Attorney General.

The review and acceptance period for all other Stonewall deliverables will be (10) business days from Stonewall submittal, after which point this deliverable(s) will be deemed as accepted by the RI Attorney General.

During the project, a Milestone Acceptance Document will be prepared for submittal and dual signature (Stonewall and RI Attorney General VOICE Project Manager) at completion of each milestone. The Milestone Acceptance Documents will correspond to the Milestone Payment Schedule and the milestone tasks outlined within the project plan. Upon Milestone Acceptance Document approval, Stonewall will submit the corresponding milestone(s) invoice with copy of the milestone acceptance form for payment.

Changes and enhancements will be outlined within a Change Order Form as submitted by Stonewall. Change order acceptance will be acknowledged by both Stonewall and RI Attorney General VOICE Project Manager signing of the Change Order Form.

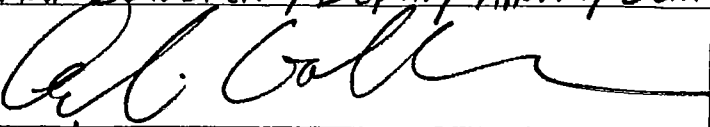

WARRANTY PERIOD

The project warranty is 90 days. The project warranty begins on the date of the completion of the final milestone (*installation of the VOICE system and Attorney General CMS enhancements on the RI Attorney General's servers*) and ends 90 days from the date of installation. Stonewall will resolve any issues reported through Asana during this 90-day warranty period that are verified as features per the Requirements Document. Reported issues for features/functionality that are not



defined within the Requirements Document are moved to Change Order classification and will be billable.

ACCEPTANCE

RI Attorney General Approval	
Approved By:	<i>Adi Goldstein, Deputy Attorney General</i>
Signature:	
Approval Date:	<i>4/10/19</i>
Stonewall Solutions, Inc. Approval	
Approved By:	John D. Condon, Stonewall President/CEO
Signature:	
Approval Date:	03/29/2019